UNITED STATES DISTRICT COURT DISTRICT OF MARYLAND NORTHERN DIVISION

Rosemary Rich,	:
Plaintiff, v.	: Civil Action No.: : :
Harris & Harris, Ltd.; and DOES 1-10, inclusive,	: COMPLAINT
Defendants.	: : :

For this Complaint, the Plaintiff, Rosemary Rich, by undersigned counsel, states as follows:

JURISDICTION

- 1. This action arises out of Defendants' repeated violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692, et seq. ("FDCPA") in their illegal efforts to collect a consumer debt.
 - 2. Supplemental jurisdiction exists pursuant to 28 U.S.C. § 1367.
- 3. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that the Defendants transact business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

PARTIES

- 4. The Plaintiff, Rosemary Rich ("Plaintiff"), is an adult individual residing in Towson, Maryland, and is a "consumer" as the term is defined by 15 U.S.C. § 1692a(3).
- 5. Defendant, Harris & Harris, Ltd. ("H&H"), is an Illinois business entity with an address of 111 West Jackson Boulevard, Suite 400, Chicago, Illinois 60604, operating as a collection agency, and is a "debt collector" as the term is defined by 15 U.S.C. § 1692a(6).

- 6. Does 1-10 (the "Collectors") are individual collectors employed by H&H and whose identities are currently unknown to the Plaintiff. One or more of the Collectors may be joined as parties once their identities are disclosed through discovery.
 - 7. H&H at all times acted by and through one or more of the Collectors.

ALLEGATIONS APPLICABLE TO ALL COUNTS

A. The Debt

- 8. The Plaintiff allegedly incurred a financial obligation (the "Debt") to State of Maryland, CCU (the "Creditor").
- 9. The Debt arose from services provided by the Creditor which were primarily for family, personal or household purposes and which meets the definition of a "debt" under 15 U.S.C. § 1692a(5).
- 10. The Debt was purchased, assigned or transferred to H&H for collection, or H&H was employed by the Creditor to collect the Debt.
- 11. The Defendants attempted to collect the Debt and, as such, engaged in "communications" as defined in 15 U.S.C. § 1692a(2).

B. H&H Engages in Harassment and Abusive Tactics

- 12. In or around the beginning of September 2018, H&H contacted Plaintiff in an attempt to collect the Debt.
 - 13. Plaintiff advised H&H that that Debt was paid in full.
- 14. By letter dated September 14, 2018, H&H demanded payment of the Debt, that H&H had notice was paid in full.
- 15. Upon receipt of the letter, Plaintiff called H&H and confirmed that the Debt was paid in full.
 - 16. Nonetheless, H&H continued to call Plaintiff in an attempt to collect the Debt that

Plaintiff did not owe.

C. Plaintiff Suffered Actual Damages

- 17. The Plaintiff has suffered and continues to suffer actual damages as a result of the Defendants' unlawful conduct.
- 18. As a direct consequence of the Defendants' acts, practices and conduct, the Plaintiff suffered and continues to suffer from humiliation, anger, fear, frustration and embarrassment.

COUNT I VIOLATIONS OF THE FDCPA 15 U.S.C. § 1692, et seq.

- 19. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 20. The Defendants' conduct violated 15 U.S.C. § 1692d in that Defendants engaged in behavior the natural consequence of which was to harass, oppress, or abuse the Plaintiff in connection with the collection of a debt.
- 21. The Defendants' conduct violated 15 U.S.C. § 1692d(5) in that Defendants caused a phone to ring repeatedly and engaged the Plaintiff in telephone conversations, with the intent to annoy and harass.
- 22. The Defendants' conduct violated 15 U.S.C. § 1692e in that Defendants used false, deceptive, or misleading representation or means in connection with the collection of a debt.
- 23. The Defendants' conduct violated 15 U.S.C. § 1692e(10) in that Defendants employed false and deceptive means to collect a debt.
- 24. The Defendants' conduct violated 15 U.S.C. § 1692f in that Defendants used unfair and unconscionable means to collect a debt.

- 25. The foregoing acts and omissions of the Defendant constitute numerous and multiple violations of the FDCPA, including every one of the above-cited provisions.
 - 26. The Plaintiff is entitled to damages as a result of Defendant's violations.

COUNT II VIOLATIONS OF THE MARYLAND CONSUMER DEBT COLLECTION ACT MD. CODE COMM. LAW § 14-201, et seq.

- 27. The Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 28. The Defendants are each individually a "collector" as defined under MD. Code Comm. Law § 14-201(b).
- 29. The debt is a "consumer transaction" as defined under MD. Code Comm. Law § 14-201(c).
- 30. The Defendants repeatedly contacted the Plaintiff with the intent to harass or abuse, in violation of MD. Code Comm. Law § 14-202(6).
- 31. The Plaintiff is entitled to damages proximately caused by the Defendants' violations.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that judgment be entered against the Defendants:

- 1. Actual damages pursuant to 15 U.S.C. § 1692k(a)(1) against the Defendants;
- 2. Statutory damages of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A) against the Defendants;
- 3. Costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C.§ 1692k(a)(3) against the Defendants;
- 4. Actual damages pursuant to MD. Code Comm. Law § 14-203;
- 5. Actual damages pursuant to MD. Ann. Code. Bus. Reg. § 7-401(b);

- 6. Actual damages from the Defendants for the all damages suffered as a result of the intentional, reckless, and/or negligent FDCPA violations and intentional, reckless, and/or negligent invasions of privacy in an amount to be determined at trial for the Plaintiff; and
- 7. Such other and further relief as may be just and proper.

TRIAL BY JURY DEMANDED ON ALL COUNTS

Dated: June 26, 2019

Respectfully submitted,

By /s/ Sergei Lemberg
Sergei Lemberg, Esq.
LEMBERG LAW, L.L.C.
43 Danbury Road, 3rd Floor
Wilton, CT 06897
Telephone: (203) 653-2250

Facsimile: (203) 653-2250 FACSIMILE: (203) 653-3424 ATTORNEYS FOR PLAINTIFF